



# Self Service Portal Registration - Kindred

*The intended use of this document is to provide instructions for end-users to enroll iOS mobile devices into Kindred Healthcare's Enterprise Mobility Management System.*

IS-Mobility

September 19, 2017



INFORMATION  
SYSTEMS

## PREREQUISITES

### DEVICE REQUIREMENTS

**INSTALL** and update most recent iOS version via Settings > General > Software Update > Download and Install (if available): Current iOS available or Current iOS available for specific device

**NOTE:** *Verify the device is connected to WiFi before attempting to update.*

**DELETE** currently installed **AirWatch** and/or **MobileIron** application from your device (if installed).



### PRIOR TO REGISTERING WITH MOBILEIRON

Kindred Healthcare prohibits jailbroken or compromised devices from accessing Kindred Healthcare's resources. To protect Kindred's resources, Kindred Mobility may wipe or remove these devices in MobileIron without notice.

### NOTE

The following steps/screenshots may vary based on your device and version of iOS.

## CHANGES

### 1.4

Added how to manage mobile contacts

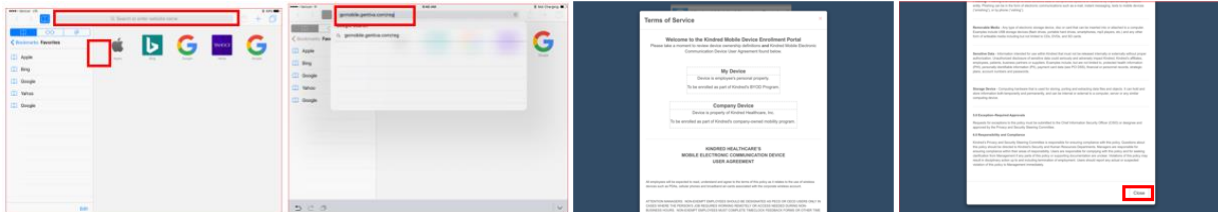
# MOBILEIRON REGISTRATION

## Step 1



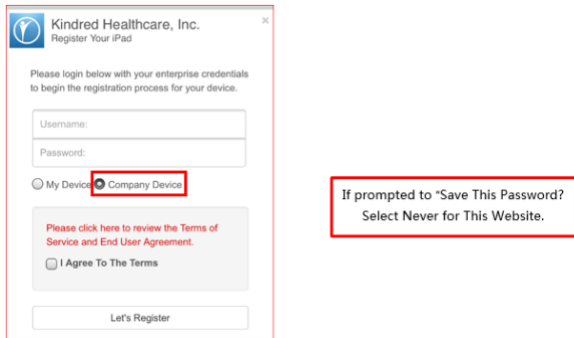
Tap Safari.

## Step 2



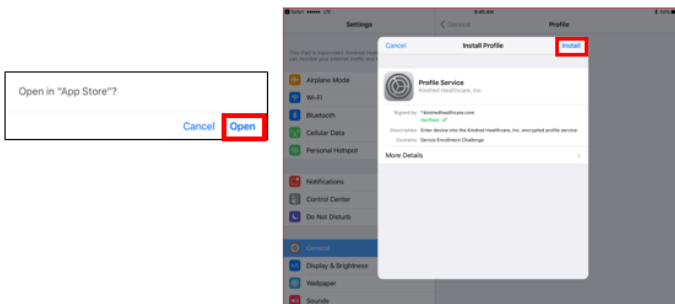
Tap the address bar and type: **gomobile.kindred.com/reg**. Tap Go. Read the User Agreement and tap Close in the bottom right.

## Step 3



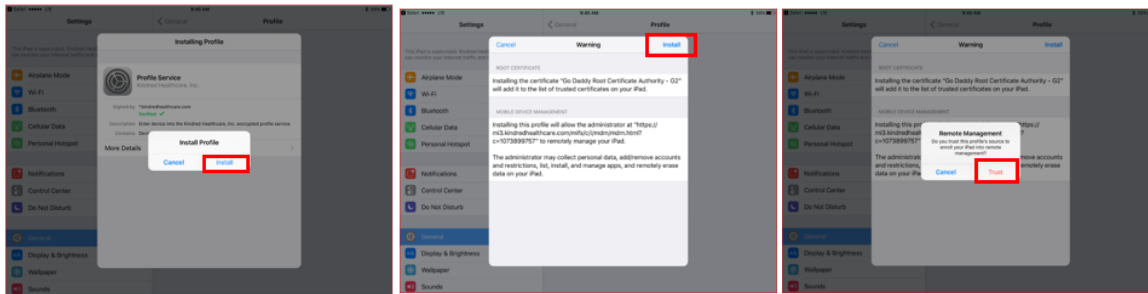
Enter your **Username**, **Password**, and check the box, **'I Agree To The Terms'**. Tap **Let's Register**. Tap **Never for This Website** if prompted to save the password. **Be sure that "My Device" is selected for personally owned devices.**

## Step 4



If prompted to Open in "App Store"? tap **Open**. Tap **Install**.  
**NOTE: If you have a Passcode set, you will be prompted to enter your Passcode.**

Step 5



Tap **Install**, **Install**, then **Trust**.

Step 6



Tap **Done**, Safari will open, press the **Home** Button to get back to the Home Screen.

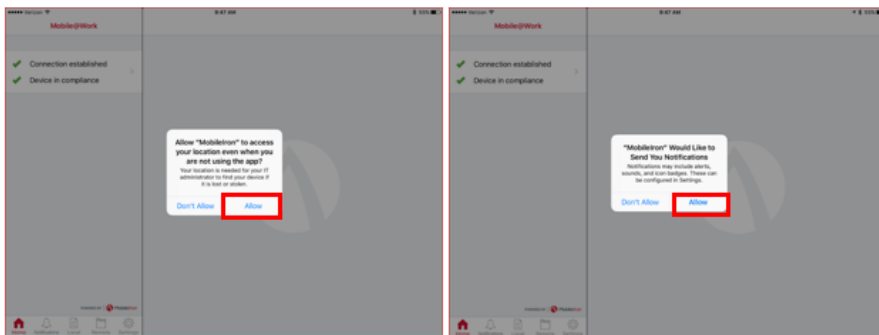
**NOTE:** You may be prompted to install MobileIron, tap **Install**.

Step 7



Locate the **MobileIron** icon and tap it.

Step 8



Tap **Allow** to allow MobileIron to access you location. Tap **Allow** to allow MobileIron to ‘Send Notifications’. Press the **Home** Button to get back to the Home Screen.



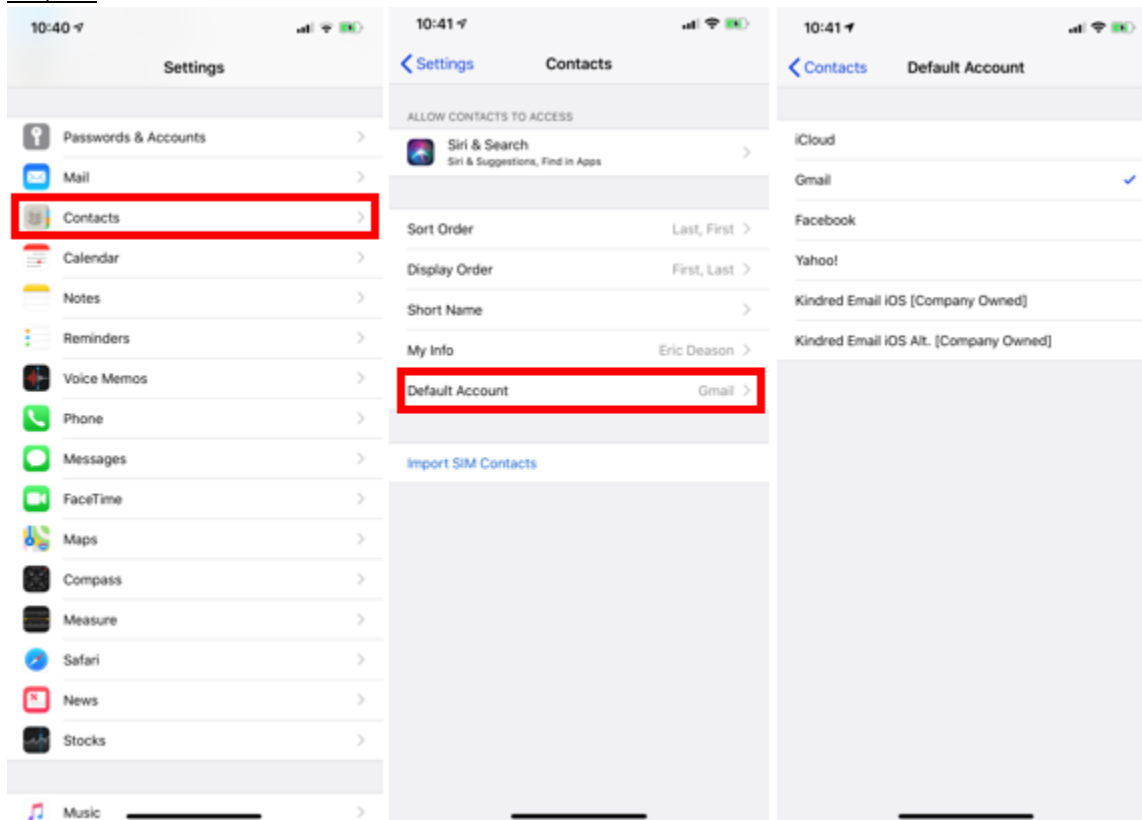
Step 9



If your device is not Passcode protected, you will see a Passcode Requirement prompt. Tap **Continue** to set a device Passcode. Enter a 4 digit Passcode, tap **Continue**. Re-enter the Passcode and tap **Save**.

Your email will begin to synchronize. MobileIron Registration is complete.

Step 10



Tap **Settings**, then select **Contacts**, and then **Default Account**. Choose any account other than **Kindred Email iOS** as it will take newly added contacts and sync them with Kindred Healthcare. When the device is removed from MobileIron, the newly added contacts would be locked to the user’s Kindred Exchange account.

**NOTE:** Recommended accounts would be iCloud or Gmail, as they will sync automatically and restore automatically when the account is added to a device.

**NOTE:** Company-Owned devices **MUST** have the default account set to **Kindred Email iOS [Company Owned]**.

## DOCUMENT CONTROL

Date	Version	Change	Author
9/19/17	1.0	Initial Release	Eric Deason
1/19/18	1.1	Updated the header and iOS version	Eric Deason
3/8/18	1.2	Updated the layout to make it easier to follow	Eric Deason
6/27/18	1.3	Generalized iOS Version Update in Prerequisites	Eric Deason
12/14/18	1.4	Added how to manage mobile contacts	Eric Deason

