# Self Service Portal Registration - Kindred

The intended use of this document is to provide instructions for end-users to enroll iOS mobile devices into Kindred Healthcare's Enterprise Mobility Management System.

# **IS-Mobility**

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April 24, 2019





INFORMATION SYSTEMS



# PREREQUISITES

### **DEVICE REQUIREMENTS**

**INSTALL** and update most recent iOS version via Settings > General > Software Update > Download and Install (if available): Current iOS available or Current iOS available for specific device **NOTE:** Verify the device is connected to WiFi before attempting to update.

DELETE currently installed AirWatch and/or MobileIron application from your device (if installed).



### PRIOR TO REGISTERING WITH MOBILEIRON

Kindred Healthcare prohibits jailbroken or compromised devices from accessing Kindred Healthcare's resources. To protect Kindred's resources, Kindred Mobility may wipe or remove these devices in MobileIron without notice.

#### NOTE

The following steps/screenshots may vary based on your device and version of iOS.

### CHANGES

1.5

Added additional steps for iOS 12.2



# **MOBILEIRON REGISTRATION**



Tap Safari.

<u>Step 2</u>

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Tap the address bar and type: **gomobile.Kindred.com/reg.** Tap **Go.** Read the User Agreement and tap **Close** in the bottom right.

#### Step 3

Step 5	
Kindred Healthcare, Inc. Register Your iPad	×
Please login below with your enterprise credentials to begin the registration process for your device.	
Username:	
Password:	
My Device Company Device	If prompted to "Save This Password?
Please click here to review the Terms of Service and End User Agreement.	Select Never for This Website.
I Agree To The Terms	
Let's Register	

Enter your Username, Password, and check the box, 'I Agree To The Terms'. Tap Let's Register. Tap Never for This Website if prompted to save the password.

**NOTE:** Make sure to select **Company Device** if your device is a Company issued device.

#### Step 4

You may be prompted for "Profile Downloaded", If so tap **Close** and proceed with steps 4.1 - 4.3, If not proceed to Step 5.





#### <u>Step 4.1</u>

Press the **home button or swipe up** from the bottom of the screen to get to the **Home Screen**. Then locate and tap the **Settings** icon.

<u>Step 4.2</u>

Locate and tap **Settings** icon.



Step 4.3

	iTunes Wi-Fi Sync >		DOWNLOADED PROFILE		
🔘 General	VPN	Not Connected >	<b>a</b>	Profile Service	
Control Center	Profile	>	G	Kindred Healthcare Inc.	>

Tap General, then Profile, then Profile Service. Proceed with <u>Step 5</u>

<u>Step 5</u>

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	Settings			Profile
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	Control Center			
	Do Not Disturb			
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	Display & Brightness			
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	CI Sounds			

If prompted to Open in "App Store"? tap **Open.** Tap **Install.** 

**NOTE:** If you have a Passcode set, you will be prompted to enter your Passcode.





Tap Install, Install, then Trust.



#### <u>Step 7</u>

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d is supervised. Kindled Heat- iter your Internet Itellity and I				Congratulations!			
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Display & Brightness						Connect	1
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Tap **Done,** Safari will open, press the **Home** Button to get back to the Home Screen. *NOTE:* You may be prompted to install MobileIron, tap **Install**.





Locate the **MobileIron** icon and tap it.

Step 9



Tap **Allow** to allow MobileIron to access you location. Tap **Allow** to allow MobileIron to 'Send Notifications'. Press the **Home Button** to get back to the Home Screen.



<u>Step 10</u>

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If you device is not Passcode protected, you will see a Passcode Requirement prompt. Tap **Continue** to set a device Passcode. Enter a 4 digit Passcode, tap **Continue**. Re-enter the Passcode and tap **Save**.

Your email will begin to synchronize. MobileIron Registration is complete.

Step								
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	Mail	>	Sin a sought	tions, rine in Apps		Gmail		× .
8	Contacts	>	Sort Order		Last, First >	Facebook		
12	Calendar	$\rightarrow$	Display Order		First, Last >	Yahoo!		
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Tap **Settings**, then select **Contacts**, and then **Default Account**. Choose any account other than **iOS Email** as it will take newly added contacts and sync them with Kindred Healthcare. When the device is removed from MobileIron, the newly added contacts would be locked to the user's Kindred Exchange account.



**NOTE:** Recommended accounts would be iCloud or Gmail, as they will sync automatically and restore automatically when the account is added to a device.

NOTE: Company-Owned devices MUST have the default account set to Kindred ActiveSync - iOS.

# DOCUMENT CONTROL

Date	Version	Change	Author
9/19/17	1.0	Initial Release	Eric Deason
1/19/18	1.1	Updated the header and iOS version	Eric Deason
3/8/18	1.2	Updated the layout to make it easier to follow	Eric Deason
6/27/18	1.3	Generalized iOS Version Update in Prerequisites	Eric Deason
12/14/18	1.4	Added how to manage contacts	Eric Deason
4/24/19	1.5	Added additional steps for iOS 12.2	Jeffrey Apple