



# Self Service Portal Registration - Kindred

*The intended use of this document is to provide instructions for end-users to enroll iOS mobile devices into Kindred Healthcare's Enterprise Mobility Management System.*

IS-Mobility

April 24, 2019



INFORMATION  
SYSTEMS

## PREREQUISITES

### DEVICE REQUIREMENTS

**INSTALL** and update most recent iOS version via Settings > General > Software Update > Download and Install (if available): Current iOS available or Current iOS available for specific device

**NOTE:** *Verify the device is connected to WiFi before attempting to update.*

**DELETE** currently installed **AirWatch** and/or **MobileIron** application from your device (if installed).



### PRIOR TO REGISTERING WITH MOBILEIRON

Kindred Healthcare prohibits jailbroken or compromised devices from accessing Kindred Healthcare’s resources. To protect Kindred’s resources, Kindred Mobility may wipe or remove these devices in MobileIron without notice.

### NOTE

The following steps/screenshots may vary based on your device and version of iOS.

## CHANGES

### 1.5

Added additional steps for iOS 12.2

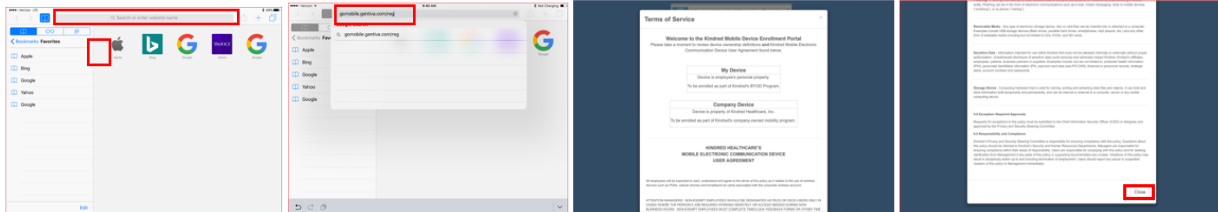
# MOBILEIRON REGISTRATION

## Step 1



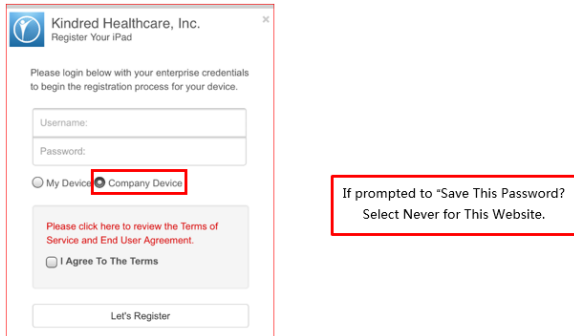
Tap **Safari**.

## Step 2



Tap the address bar and type: **gomobile.Kindred.com/reg**. Tap **Go**. Read the User Agreement and tap **Close** in the bottom right.

## Step 3

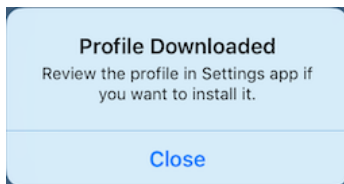


Enter your **Username**, **Password**, and check the box, **'I Agree To The Terms'**. Tap **Let's Register**. Tap **Never for This Website** if prompted to save the password.

**NOTE:** Make sure to select **Company Device** if your device is a Company issued device.

## Step 4

You may be prompted for "Profile Downloaded", If so tap **Close** and proceed with steps 4.1 - 4.3, If not proceed to Step 5.

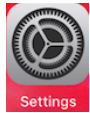


### Step 4.1

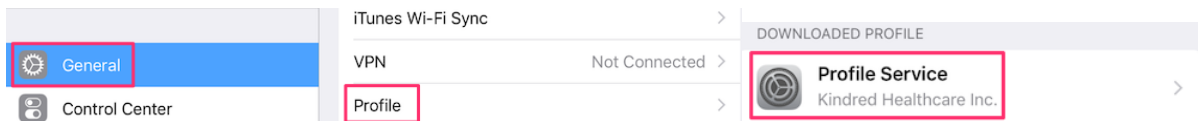
Press the **home button or swipe up** from the bottom of the screen to get to the **Home Screen**. Then locate and tap the **Settings** icon.

### Step 4.2

Locate and tap **Settings** icon.

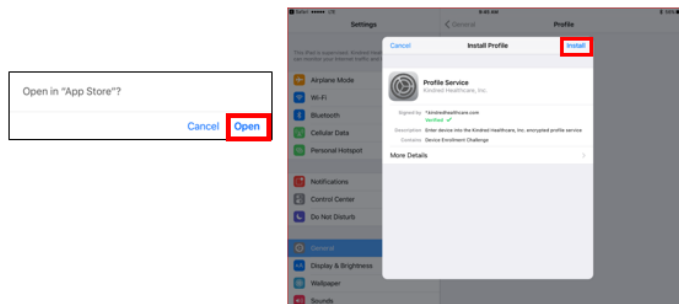


### Step 4.3



Tap **General**, then **Profile**, then **Profile Service**. Proceed with Step 5

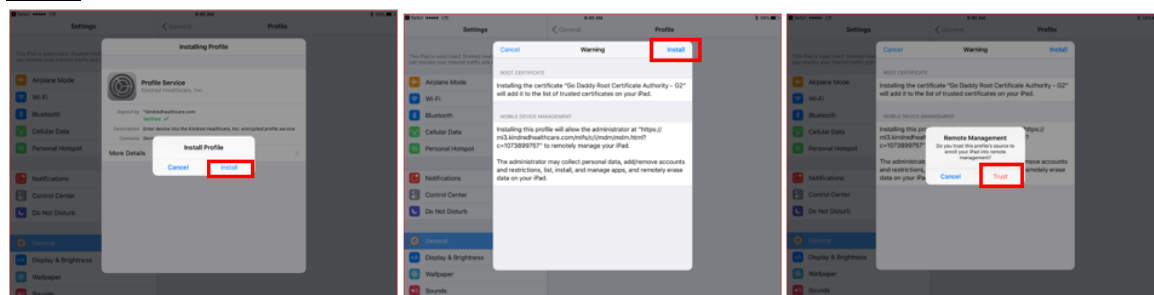
### Step 5



If prompted to Open in “App Store”? tap **Open**. Tap **Install**.

**NOTE:** If you have a Passcode set, you will be prompted to enter your Passcode.

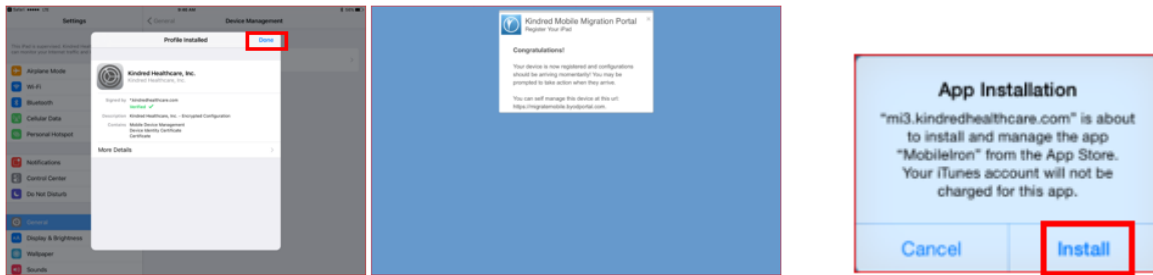
### Step 6



Tap **Install**, **Install**, then **Trust**.



### Step 7



Tap **Done**, Safari will open, press the **Home** Button to get back to the Home Screen.

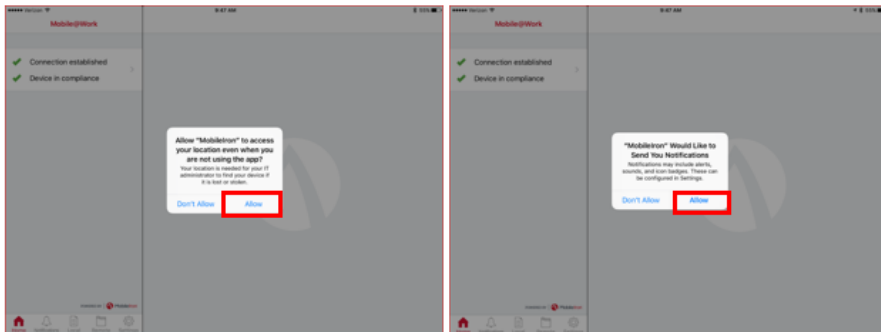
**NOTE:** You may be prompted to install MobileIron, tap **Install**.

### Step 8



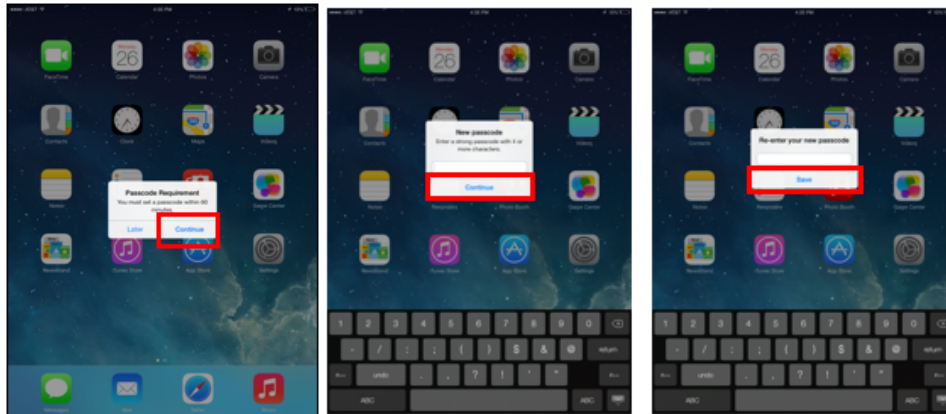
Locate the **MobileIron** icon and tap it.

### Step 9



Tap **Allow** to allow MobileIron to access you location. Tap **Allow** to allow MobileIron to 'Send Notifications'. Press the **Home** Button to get back to the Home Screen.

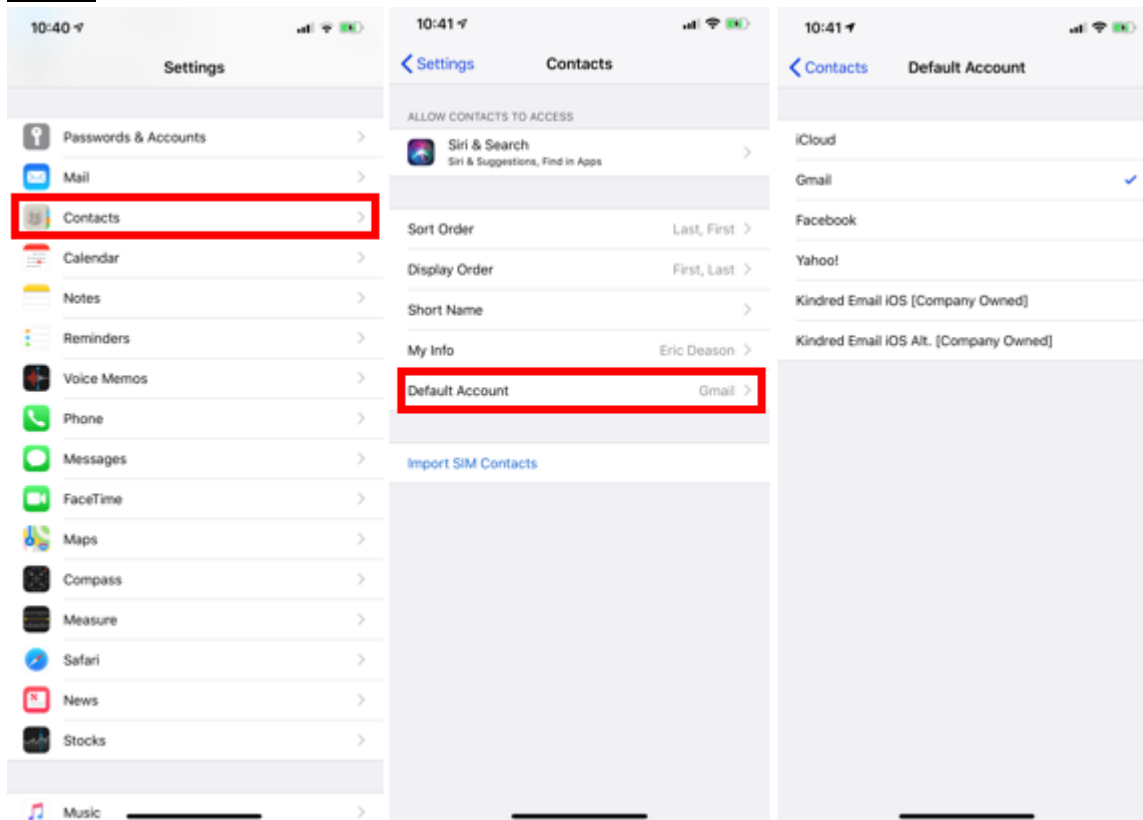
Step 10



If your device is not Passcode protected, you will see a Passcode Requirement prompt. Tap **Continue** to set a device Passcode. Enter a 4 digit Passcode, tap **Continue**. Re-enter the Passcode and tap **Save**.

Your email will begin to synchronize. MobileIron Registration is complete.

Step 11



Tap **Settings**, then select **Contacts**, and then **Default Account**. Choose any account other than **iOS Email** as it will take newly added contacts and sync them with Kindred Healthcare. When the device is removed from MobileIron, the newly added contacts would be locked to the user's Kindred Exchange account.

